



Message from the President & CEO



October has been a very busy month for all of our companies in preparation for Year End and completion of 5-Year business plan.

Great news that PSS won new contract with DANAT Bahrain Institute for Pearls & Gemstones. Well done to everyone concerned!

Our Corporate Governance Audits yielded high scores for our Internal Companies averaging 91.02% of our targets.

Investment in staff training, safety and delivering quality service to our customers is always our priority. Five staff from QZS has successfully completed Basic Fire Fighting Training.

I trust you find this month's issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji
President & CEO

BUSINESS UPDATES

PROTECT SECURITY SERVICES "New Contract Won"

New contract won by PSS, this time with DANAT Bahrain Institute for Pearls & Gemstones. Under this new contract, PSS will supply 8 manpower to provide Security services in the establishment.



Dream Group "Investors in People"

With the view to ensure a safe working practice and promote 100% customer satisfaction, Basic Fire Fighting Training was conducted to Quick Zebra Services staff at Enma Mall site.



Dream Group Corporate Governance "Company Audit"

The Company Audit for Q3-2017 were completed within all concerned Divisions. The final results by each division are as follows:

EFM – 97.30% PSS – 93.75%
QZS – 94.29% One Call – 89.66%
I Pest Control = 80.10%

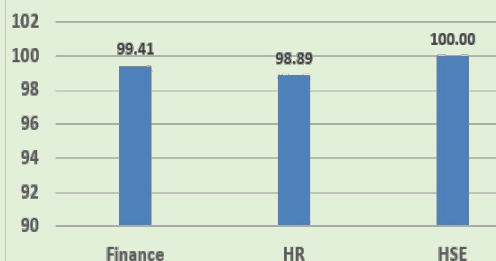
Average Score achieved by the Group in Q3-2017 is **91.02%**.

"OCCUPATIONAL HEALTH & SAFETY FORUM"

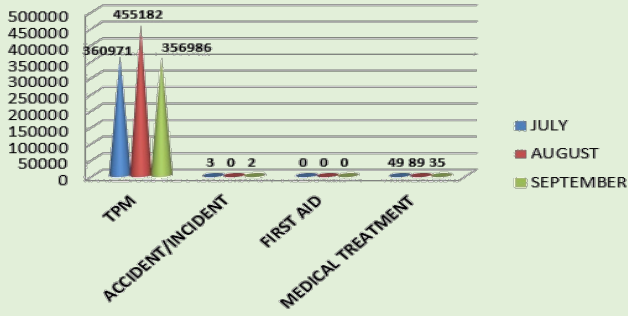
Health & Safety committee held the 67th monthly Health & Safety Forum to continuously monitor each Divisions performance in delivering Health & Safety to all of our staff.



MONTHLY SERVICE CUSTOMER SATISFACTION SURVEY
(Q3-2017 Result)



HSE STATISTICS GRAPH - Q3 2017



TOOLBOX TALKS

Toolbox Talk Trainings were conducted by Health & Safety officers to various Divisions: Quick Zebra Services, Protect Security Services, Executive FM and One Call discussing topic regarding Control of Substances Hazardous to Health (COSHH).



QZS - KHUH

QZS – BWTC



QZS – CCB

PSS – SMC

EMPLOYEES OF THE MONTH: October 2017

Protect Security Services : Mohammed Jaffar

Quick Zebra Services : Govinda Neupane

GROUP EMPLOYEE OF THE MONTH: October 2017



Congratulations to **Mr. Govinda Neupane** from the CEO and GGM for achieving the Group Employee of the Month, for Outstanding Services and hard work/dedication in his role as Male Cleaner with Quick Zebra Services.

COMPANY PROFILE OF THE MONTH



Executive Facility Management (EFM) is one of the Kingdom’s leading FM providers in collaboration with our Cleaning Division – QZS, Security Division – PSS, and Maintenance Division – One Call and TEMCO.

The EFM Team uses their extensive experience to organize and supply a complete range of support services to effectively maintain and manage the properties in both public and private sectors.

With EFM, our clients can focus solely on their business, leaving the new care responsibilities safely in our hands.

Services Provided are:

- Fire Systems & Safety
- High Quality Professional Cleaning
- Security Services
- Property Maintenance
- Pool Maintenance
- Grounds Maintenance and Landscaping

Our Clients includes:

- Abdulla Plaza
 - J View Properties
 - EZ Park
 - New Souk Building
 - Salmaniya Pearl Building
- + Plus various private clients

“We always provide services with Understanding, Knowledge and Focus on Customer Satisfaction”

Contact us:

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Coming Soon!..

- **Major New Contracts in the Pipeline**